

## Why a User Fee?

To help us maintain our current level of service, we have implemented a fee for residents who choose to use the County's Convenience Centers for trash disposal. Starting October 15, 2016, Newton County Residents using the Convenience Centers to dispose of trash will be required to display a residential user access permit in order to gain entry to all convenience centers. Annual residential user access permits can be purchased for \$50 by filling out an application.

## Vehicle Hang Tags

Vehicle hang tags will include a special number and bar code for tracking. The tag will provide access to all 11 convenience centers. Residents may opt to purchase residential hang tags for their household for \$50 each. Lost or damaged permits can be replaced for \$25, limit one replacement hang tag per household, full price thereafter.

Residents must complete a user application and show proof of residency. Acceptable documents include a tax or utility bill or a mortgage or lease agreement. Applications will be available online and at the designated purchase locations plus mobile sites.

## Got questions?

Number: 404-922-1545  
Email: [recyclecenters@ncboc.org](mailto:recyclecenters@ncboc.org)  
Website: [www.co.newton.ga.us](http://www.co.newton.ga.us)

Vehicle hang tags will be available for purchase for \$50 at the following locations:

Newton County Fire Services  
4136 U.S. 278 #A  
Covington, GA 30014

Newton County Water & Sewage Authority  
11325 Brown Bridge Road  
Covington, GA 30016

For the remainder of 2016, vehicle hang tag purchase hours are Monday—Friday, 8:30 a.m. – 4:30 p.m. with the exception of County holidays.

### Convenience Centers Change in Hours

Beginning October 15, 2016, the new hours of operation for all Newton County Convenience Centers will be:

Sunday: CLOSED  
Monday: CLOSED  
Tuesday – Friday: 10 a.m. – 7 p.m.  
Saturday: 7 a.m. – 4 p.m.

## FACTS ABOUT

### RESIDENTIAL USER PROGRAM

# Newton County Convenience Center

A PROGRAM AND SERVICE OF THE NEWTON  
COUNTY BOARD OF COMMISSIONERS

## **IMPORTANT FAQS**

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**Are the vehicle hang tags available for purchase online?**

Yes, please visit our website @ [www.co.newton.ga.us](http://www.co.newton.ga.us) to access our online user fee application form. You will be required to upload a document that establishes proof of residency. Online forms of payment include debit and credit cards only. There is a 3% surcharge added to all credit/debit card transactions.

**Are the vehicle hang tags available for purchase via U.S. Mail?**

Yes. You must download and complete the user application form at [www.co.newton.ga.us](http://www.co.newton.ga.us) and mail to 4136 U.S. 278 #A Covington, GA 30014 ATTN: User Fee with a copy of a document that establishes proof of residency. A personal check is the only form of payment accepted via U.S. mail and should be made payable to the Newton County Board of Commissioners.

**If I purchase a vehicle hang tag online or by mail, how long will it take to receive my hang tag back in the mail?**

Please allow up to two weeks for mailing and processing.

**What forms of payment will be accepted?**

Designated locations accept personal checks or debit and credit cards. If mailed, personal checks or debit. Online payments include debit and credit cards only. There is a 3% surcharge added to all credit/debit card transactions. Cash WILL NOT be accepted.

**Is there a limit to the amount of garbage I can drop off at the convenience centers?**

For household garage, there is a 10 bag per week limit.

**Do the hang tags expire?**

Hang tags expire annually on June 30, or until the centers close, whichever comes first.

**Why can't I purchase a hang tag when visiting the Landfill or the convenience centers?**

In the interest of traffic flow, financial accountability, and employee safety, there are no financial transactions conducted at these facilities.

**Can I be refunded a pro-rated amount if I move and don't use the hand tag for the entire year?**

No refunds will be issued.

**What type of documents will be accepted to establish proof of residency?**

Tax or utility bills or mortgage or lease agreements. Georgia driver's licenses and vehicle registrations will not be accepted.

**Where do I place the vehicle hang tag?**

Placement of the hang tag should be on the interior rearview mirror so the gate attendant will easily see it. The hang tag should be removed while driving.

**What if I have two or more vehicles?**

You may purchase additional hang tags for \$50 for other vehicles registered to your household.

**What do I do if I lose my vehicle hang tag?**

Lost or damaged permits can be replaced for \$25, limit one replacement hang tag per household, full price thereafter. Replacements are available for purchase at any of the designated purchase locations, online or via U.S. mail.

**I am a contractor with residential refuse to dispose.**

Can I purchase an annual vehicle hang tag to dispose of debris?

No, the residential waste is not coming from your own home. You will continue to pay the commercial rate/ton as set by the BOC and determined at the scales at the Newton County Landfill.

**What if I have more than one vehicle?**

Residents may purchase additional hang tags for each vehicle in their household for \$50. You may use the tag for any vehicle registered to your household.

